

# TECHNICAL BULLETIN

## Intrusion

## GV4 Control Panels

### Certain Alarms Report 4-digit Point Numbers

July 10, 2012

#### Issue Severity:



**High:** Act immediately



**Medium:** Bosch Security Systems, Inc. strongly recommends you take the action(s) described below.



**Low:** Advisory

#### Product Affected:

- D9412GV4 v1.00.04 and v1.00.07
- D7412GV4 v1.00.04 and v1.00.07
- D7212GV4 v1.00.04 and v1.00.07

### 1.0 Issue

GV4 v1.00.04 and v1.00.07 control panels sending Alarm, Recent Closing and Alarm, Exit Error events in ModemIIIa<sup>2</sup> send the reports using 4-digit point numbers. The control panels send 3-digit point numbers for all other reports. Central station receivers will accept 3 or 4-digit point numbers, however, some automation software might not properly interpret the 4-digit point numbers.

### 2.0 Resolution

Bosch Security Systems will resolve this issue in the next revision of the GV4 control panel firmware.

#### Immediate Resolution

##### PSTN:

The use of ContactID format allows most central station automation packages to interpret the events correctly.

##### Conettix IP:

Some central station automation packages allow configuration to properly interpret these events. (Contact your automation provider.) This would allow the use of Conettix IP as well.



#### NOTICE!

Be sure to test all system changes to verify proper system operation.



**BOSCH**

