

Technical Bulletin

RPS/RPS-LITE Cloud connection log in change

Issue severity

- High. Act immediately
- Medium. Bosch Security Systems strongly recommends you take the action described below.
- Low. Advisory

Products affected

- ▶ Remote Programming Software (RPS)/Remote Programming Software LITE (RPS-LITE) versions that use Cloud connect

April 2025

Issue

The log in process for connecting from RPS to our Cloud services is changing on May 12, 2025. The current Cloud connection log in method from RPS will stop working on May 12, 2025 and has been replaced with a new process. We have created an RPS service pack that allows you to utilize the new log-in process.

The RPS/RPS-LITE v6.14.200, v6.15.000 Service Pack 1 is required for Cloud connection with Bosch panels. If any of the Installer Services Portal (ISP) services are in use, such as Cloud Connect, Mobile Data Services or the Bosch Security Manager (BSM) app, you will need to apply the service pack.

If you are using an RPS version earlier than 6.14.200, these versions will no longer work with our Cloud connection. You will need to upgrade your RPS version to 6.15 and install the service pack.

To continue using Cloud connectivity for programming or BSM management, install the service pack before May 12.

Resolution

- For RPS/RPS-LITE v6.14.200 and V6.15.000: apply the service pack.
- For RPS/RPS-LITE v6.14.200 and previous versions: upgrade to RPS v6.15.000, then apply the service pack.

Visit us.boschsecurity.com to download the RPS/RPS-LITE 6.15 full version (if required) and the RPS/RPS-LITE v6.14.200, v6.15.000 Service Pack

Instructions for applying the service pack are included in the application notes. The application notes are available in the download package and on the RPS/RPS-LITE product pages.

For technical issues, contact the Bosch Technical Support Team at 800-289-0096.

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