

Technical Bulletin

RF3212 Series RF Receivers



BOSCH
Invented for life

Issue severity

- High. Act immediately
- Medium. Bosch Security Systems strongly recommends you take the action(s) described below.
- Low. Advisory

Products affected

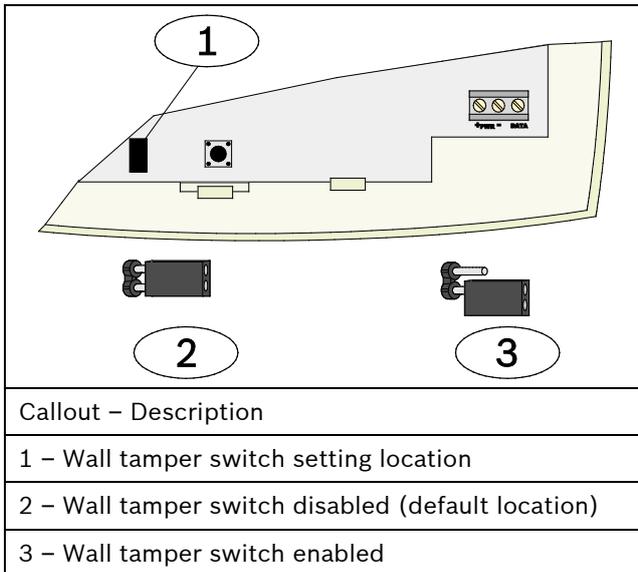
- ▶ RF3212E
- ▶ RF3212E-CHI

April 16, 2015

Issue

The tamper switch default setting from the factory might not match the default setting in the installation documentation.

The default setting for the tamper switch is disabled. The setting is configured by the tamper switch jumper placement. However, some receivers have shipped with the jumper in the enabled position.



This issue does not affect the RF3212 and RF3212-CHI; it only affects the RF3212E and RF3212E-CH.

The issue affects only receivers with a date code of 519 or lower. The figure below shows the date code location on the package label and the detector label.



Resolution

Bosch has resolved the manufacturing issue and units manufactured in the future will ship with the tamper switch jumper in the disabled position.

Each time you install a receiver, ensure the tamper switch jumper is in the correct position for the installation.

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