

Technical Bulletin

Fail Secure might override Fire Unlock



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Issue severity

- High. Act immediately
- Medium. Bosch Security Systems strongly recommends you take the action(s) described below.
- Low. Advisory

Products affected

- ▶ D9210B
- ▶ D9210C
- ▶ B901
- ▶ D9412G/D7412G
- ▶ D9412GV2/D7412GV2
- ▶ D9412GV3/D7412GV3
- ▶ D9412GV4/D7412GV4
- ▶ B95212G/B9512G-E/B8512G/B8512G-E

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Issue

Access control modules can be configured so that the same door is programmed for Fail Secure mode and Fire Unlock. If configured this way, the door might remain locked if bus communication is lost prior to a fire alarm being announced. This locked state occurs because the module is in Fail Secure mode and there is no bus communication with the control panel to unsecure the door, and the door requires the Fire Unlock command, as configured.

Resolution

Do not configure the same door for both Fail Secure mode (the door locks when contact with the control panel is interrupted), and Fire Unlock (the door unlocks during a fire alarm).

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