Security System User's Guide

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Introduction

Security systems help to secure life, property, and investments against fire, theft, and bodily harm. The control center is an advanced digital device that offers a variety of features not available with other systems. Its highly visible, back-lit display and built-in sounder alert you to a number of system events. Stylish design and ease-of-use make it ideal for property protection.

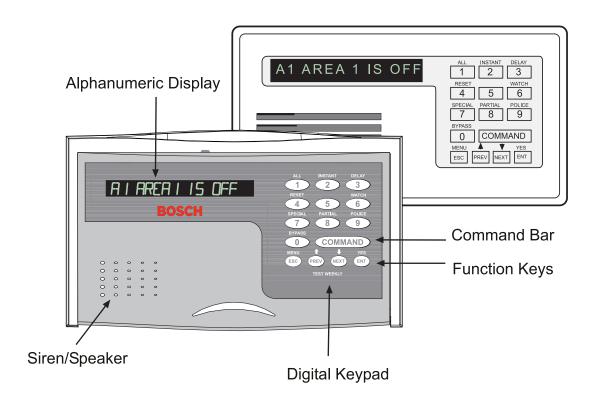
Your security company can program the system to meet your individual needs. Your property is given its own English language description that appears in the display.

About This Users Guide

This users guide covers basic system commands, such as turning the system on and off. It is designed to be an everyday type of reference for system users. The functions described in this guide are programmed by your security company. Some of them may not be included in your system. Some of the functions covered

may require you to enter your personal passcode.

Throughout this guide the # symbol refers to a variable numerical quantity, such as the number of points to test or exit delay time. Messages that appear in the display appear in this guide in *CAPITAL*, *BOLD AND ITALIC*. Keys that are pressed on the keypad appear in **CAPITAL AND BOLD**.



Using the Command Center

The security system provides quick access to functions by pressing the **COMMAND** bar and one or two additional keys.

Another way to access functions is through the Command Menu. Access the Command Menu by pressing the **MENU** key. Pressing the **PREV** or **NEXT** key allows you to scroll up or down through the list of functions programmed by your security company. Pressing the **ENT** key initiates the function displayed. To exit the Command Menu, press the **ESC** key. Use the Command Menu to locate functions you don't use often or that don't have a command number.

Command Center Function Keys

The command center has five function keys. These keys are used to control the system.

COMMAND

Use the **COMMAND** bar in combination with one or two numeric keys to perform a function.

ENT/YES

The **ENT** (Enter)/YES key has two functions. The first is to complete the entry of your passcode at the command center. Whenever a function requires that you enter your passcode, first press the digits of the code and then press the **ENT** key. The system does not recognize your passcode until you press **ENT**.

The second function of the **ENT/YES** key is to select the menu item displayed. Some menu items require your personal passcode be entered before starting the function. Remember to press **ENT** after entering your passcode.

ESC/MENU

The **ESC** (Escape)/**MENU** key has two functions. First, the **ESC/MENU** key is used to enter the Command Menu. Press this key when at idle text to go to the first item in the menu.

Second, pressing **ESC** returns to the idle display.

PREV (Previous)

When viewing a list, pressing the **PREV** key takes you back to the previously shown item.

NEXT

Press the **NEXT** key to pass over the present item in a menu or list.

Security System Basics

What is a Point?

A "point" is a detection device, or group of devices connected to the security system. Points display individually with custom text. The text can describe a single door, motion sensor, smoke detector, or an area such as UPSTAIRS or GARAGE. There are two basic types of points, controlled and 24-hour.

Controlled Points

Controlled points respond to alarm conditions depending upon whether the system is turned on (armed) or turned off (disarmed). Controlled points are programmed to respond instantly to alarm conditions or to provide a delay for you to reach the command center and disarm the system. The words *A1 # ALARMS* appear before the point text when there is an alarm. There are two types of controlled points, perimeter points and interior points.

Perimeter Points

These points usually include all exterior doors and windows of the building.

Interior Points

These points usually include interior forms of burglary detection devices, such as carpet mats, motion sensors, or inside doors, for example.

24-Hour Points

24-hour points are always on, even when the burglary system is disarmed (turned off). There are two types of 24-hour points, fire points and non-fire points.

Fire Points

Fire points exclusively monitor fire detection devices. They are always armed and cannot be disarmed. Fire points can be clearly distinguished from other nonfire points. When there is a fire alarm, the text identifying the point as a fire point is displayed; pressing the **PREV** key causes the summary display, such as **A1** # **FIRE ALARM** to appear in the display and pressing **NEXT** displays any other points in alarm. Fire alarms have a unique audible warning signal.

Non-Fire Points

Non-fire points are always armed and cannot be disarmed.

Custom Display

"At an idle state" means that the system is not currently performing a function entered by a user and there are no active alarms. There are three idle states:

- Turned on (Armed)
- Turned off (Disarmed) with no points faulted (doors or windows open) in the area
- Turned off with faulted points (doors or windows open) in the area

This guide uses the default idle state displays for examples of these idle states. Your security company may program custom text for the idle displays in your system. The custom text and the default text for the three system idle displays follow.

Custom Displays	Default Text / Function
	AREA_IS ON Indicates the area is turned on (armed) and ready to detect intruders. AREA IS OFF
	Indicates the area is turned off (disarmed). 24-hour points remain
	armed. AREA _ NOT READY Indicates that the area is turned off, but not ready to arm. Perimeter and/or interior points are faulted (doors or windows open).

View Faulted or Bypassed Points

To properly arm the system, all the doors and windows in the system must be in the normal (not faulted) condition. Viewing the faulted points helps you find faulted points and correct them so proper arming is possible.

The command center offers two ways of displaying faulted and bypassed point information. The first causes the faulted or bypassed point information to scroll automatically through the display. The second allows you to manually scroll through each individual point description.

To automatically scroll faulted or bypassed points:

- 1. Ensure the display shows idle text.
- Press any number key. If there are faulted points, AREA 1 ## FAULT (## = total number of faulted points) is displayed first. This display is followed by the point text descriptions of the faulted points.

If there are bypassed points, **AREA 1 ## BYPAS** (## = total number of bypassed points) is displayed, followed by the point text descriptions of the bypassed points. These displays scroll at the rate of 2 seconds each. If there are no faulted or bypassed points, the displays do not appear. Instead, the display shows **NO FAULTS/BYPAS**.

3. The display returns to idle text after scrolling through the faulted and bypassed point information. Press **ESC** to stop the display from scrolling.

To manually scroll faulted or bypassed points:

- 1. Ensure the display shows idle text.
- 2. Press the **NEXT** key repeatedly to display the faulted and bypassed point information. If there are no faulted or bypassed points the display shows **NO FAULTS/BYPAS**.
- 3. Return to idle text at any time by pressing **ESC**.

Warning Displays and Tones

The command center emits one of several distinct tones and displays custom text to alert you to system events. Additional bells or sirens may also be connected to the system. Bells or sirens mounted on the exterior of the premises alert neighbors to emergencies and provide an audible guide for police and fire fighters.

Command Center Quiets for Keystrokes

Pressing any key on the keypad lights the keys and quiets any warning tones. If another key is not pressed within 20 seconds, the keypad lights go out and the warning tones resume.

Priority of Events

If more than one event occurs, the system sorts them into one of four groups. The groups (highest priority first) are: Fire Alarms, Burglary Alarms, Fire Troubles, and Non-Fire Troubles.

The group with the highest priority scrolls first. Descriptions of the tones and displays for each group and instructions for silencing the tones are included in the descriptions that follow.

Alarms

Fire Alarms

Fire alarms are the highest priority events. When a fire point activates, the control center emits a pulsating high-pitched fire tone. Evacuate all occupants and investigate for smoke or fire. Ensure that all occupants know the difference between the burglary tone and the fire tone. The tone sounds for the time set by your security company.

The display shows the point text of the first point that went into fire alarm. Press the **NEXT** key to manually display additional points (if any) that went into alarm. Events scroll from the oldest to the newest.

Silencing Fire Alarms

Entering a personal passcode with the proper authority level silences a fire alarm and disarms the system if it is armed. The system now displays **ALARM SILENCED** and then the number of points in alarm (**A1 ## FIRE ALARM**) and the custom text of all the points in alarm, in the order of occurrence. The system can be

programmed so that some fire alarms cannot be silenced until the fire event clears. Entering COMMAND 4 clears the scrolling point text from the display. The **ALARM SILENCED** message continues to scroll as a reminder that it is still possible to view the text of the points in alarm by using the View Memory function. See **VIEW MEMORY?** (COMMAND 40) for more information. To clear the event memory and remove the **ALARM SILENCED** message from the display, enter a valid passcode and press the **ESC** key, or re-arm the area.

If a fire trouble still exists, the display shows **FIRE TROUBLE**. To remove this display, the fire point(s) must be returned to normal. If you wish to review cleared events, use COMMAND 40.

Burglary Alarms

Burglary alarms are the second priority. When a burglary point activates while the system is armed, the command center emits a steady high-pitched burglary tone. The tone sounds for the time set by your security company.

The keypad display shows the number of burglary points activated (A1 ## ALARMS) and then custom text for each activated point. Press **NEXT** to manually scroll the list if you wish. Events scroll from the oldest to the newest.

Silencing Burglary Alarms

Entering a personal passcode with the proper authority level silences a burglary alarm and disarms the system if it is armed. The system now displays **ALARM SILENCED** and then the number of points in alarm (**A1 ## ALARMS**) and the custom text of all the points in alarm, in the order of occurrence. Entering COMMAND 4 clears the scrolling point text from the

display. The **ALARM SILENCED** message continues to scroll as a reminder that it is still possible to view the text of the points in alarm by using the View Memory function.

See **VIEW MEMORY?** (COMMAND 4 0) for more information. To clear the event memory and remove the **ALARM SILENCED** message from the display, enter a valid passcode and press the **ESC** key, or re-arm the area.

Trouble Events

Fire Trouble Events

When a fire trouble occurs, the command center emits three warble tones, then a pause (repeatedly).

The system displays the number of fire points with troubles (A1 ## FIRE TRBLE) and then custom text for each point.

Silencing Fire Troubles

Entering a personal passcode with the proper authority level silences a fire trouble and disarms the panel if it is armed. To clear the scrolling trouble message from the display, enter **COMMAND 4**. To review the cleared troubles, enter **COMMAND 4** 0.

Special Fire Trouble Display

If you silence the command center or clear a trouble for a Fire Point from the display and the fire point remains in trouble, *FIRE TROUBLE* appears in the keypad's display. *FIRE TROUBLE* remains in the

display until the condition causing the trouble is cleared.

Note: Some fire points, when tripped, display *FIRE TROUBLE* for a preset amount of time. If no other fire activity is detected, this condition automatically clears. If the condition remains or another fire detector is tripped, a fire alarm occurs.

Viewing Fire Troubles

After a passcode is entered, the text of the fire point in trouble continues to scroll through the display. Press **NEXT** to scroll displays manually. Events scroll from oldest to newest.

Non-Fire Trouble Events

When a trouble event such as an AC failure occurs, the command center can be programmed to emit three warble tones, then a pause (repeatedly).

If the system is armed, the display shows the number of non-fire trouble (A1 ## TROUBLES) and then custom text for each activated point.

Silencing Non-Fire Trouble Events

Entering a personal passcode with the proper authority level silences a trouble and disarms the panel if it is armed. If you wish to clear the scrolling trouble message from the display, enter COMMAND 4. If you wish to review these cleared troubles, use COMMAND 40.

Viewing Non-Fire Trouble Events

After a passcode is entered, the text of the activated points continues to scroll through the display. Press **NEXT** to scroll displays manually. Events scroll from oldest to newest. Use COMMAND 4 to clear messages from the display.

Special System Trouble Display

SERVC AC FAIL and **SERVC BATT LOW** are examples of system trouble displays. These displays appear on all keypads in the system. All system trouble displays

begin with **SERVC**. See Standard Displays for a description of each system trouble display. Entering your passcode or a COMMAND 4 silences a system trouble tone, but the SERVC display does not clear until the faulted condition is corrected.

Cleared Events Are Not Lost

If you clear the alarms and troubles from the display, you can still view all the events that occurred since thelast time the system was armed by using COMMAND 40 (View Event Memory).

Entry Delay Tone and Display

When you enter an armed system through a point programmed for entry delay, the command center emits a repeating tweedle tone and displays *DISARM NOW* as a reminder to turn off the security system.

Failure to turn off the security system before the entry delay time expires may sound the burglary tone and could result in an alarm report being sent to the security company.

Exit Delay Tone and Display

After the system is armed, the command center emits a repeating beep tone, displays *EXIT NOW*, and counts down the exit delay time.

Keystroke Checking Tones Valid Entry

The command center sounds a muted beep tone when an appropriate key for the function or entry desired is pressed, indicating the keystroke was accepted.

Invalid Entry

A flat buzz tone sounds when you press a key that doesn't have a function to execute or when the keypad has no information to display.

Silencing an Alarm

The audible alarm sounds for a specific period of time before it automatically shuts off. To silence the siren before the time expires, simply enter your personal passcode and press **ENT**.

To SILENCE an alarm:

Enter your passcode and press ENT.

How the System Reports Alarms

The security system can be programmed to automatically disconnect the telephones when sending reports to the security company. Once the report is completed, the security system returns the telephones to normal operation (check with your security company).

The system makes repeated attempts to send reports to the security company. In the event the security system fails to communicate, the command center buzzes and the keypad displays **SERVC COMM FAIL**. Notify your security company of the communications failure.

Note: If the telephone service is interrupted, the security system cannot send reports to the security company unless an alternate means of transmitting the reports exists.

System Commands and Functions

COMMAND DISABLED appears in the display for a few moments before the display returns to idle text. If the function is available in the system but your passcode is not authorized to perform the function, then NOT AUTHORIZED displays on the Command Center.

Press the **COMMAND** bar and then the one or two digits shown in the table below to perform the function.

Command	Function
CMD 1	Master Arm
CMD 1 1	Master Arm Instant
CMD 2	Perimeter Instant
CMD 3	Perimeter Delay
CMD 4	Silence the Trouble Sounder &
	Clear Trouble Displays
CMD 4 0	View Memory
CMD 4 4	Walk Test
CMD 4 7	Reset Sensors
CMD 6	Watch Mode
CMD 7	Special Alert
CMD 8	Perimeter Partial
CMD 9	Special Alert

Arming/Disarming

Turning the System On (Arming)

The security system can be turned on (armed) in many different ways, depending on the arming command used. The basic arming command arms the entire system. The simplest way to arm the entire system is to enter your passcode or COMMAND 1.

There are several other arming commands to turn the system on. These are described later in this guide.

To Arm the Security System:

- 1. Enter your passcode and press ENT.
- 2. The command center briefly displays **ARMING**, and the exit delay tone begins. After exit delay time expires, the display changes to idle armed text.

Turning the System Off (Disarming)

The security system is turned off by entering your personal passcode. When the system is turned on, you must enter through a designated entry door to prevent an instant alarm condition. Opening the door starts entry delay time and the Command Center emits a pulsing "beep" tone to remind you to turn the system off. Enter your passcode before the delay time expires and the system turns off.

If you enter through the wrong door or fail to disarm before the entry delay time expires, you cause an alarm. If this happens, silence the alarm (by entering your personal passcode and pressing **ENT**) and call your security company to notify them that it is not an emergency situation.

To Turn the Security System Off (Disarm):

- 1. Enter your personal passcode and press ENT.
- You must press the ENT key within 8 seconds of entering your passcode, or the passcode entry is invalid. The display returns to idle disarmed text.

Turning the System On (Arming) With a Duress Passcode

Your passcode may have a special duress feature that is simply your personal passcode with its last digit increased by 1 or 2.

If an intruder demands that you arm or disarm the security system, you can use your duress passcode. The duress passcode arms or disarms the system **and** sends an alarm report to the security company. There is no alarm tone or visual indication at the premises that the report is sent. Check with your security company before attempting to use this feature.

Turning the System On (Arming) With Doors or Windows Open

If a protected door or window is open, you may have the option of "force arming" with that point faulted. Faulted points (opened doors or windows) that are force armed are not included in the system. The remaining points arm normally.

Force armed points either return to normal operation after you turn off your system or return to normal when the door or window is closed. The system may not offer force arming or it may be restricted to specific points. Contact your security company for more information.

- 1. Use your passcode or an arming function to start the arming process.
- 2. The display shows CHK AREA X.
- Press NEXT repeatedly to scroll through the point text for each faulted point. FORCE ARM displays after the text for the last faulted point. Press the COMMAND bar to display FORCE ARM before reaching the text for the last point.

4. One of the messages below may display in place of **FORCE ARM**.

NOT BYPASSABLE

Indicates the system is programmed not to arm with particular points faulted (doors or windows open).

TOO MANY BYPASSD

Indicates that the system's number of allowable bypassed points is reached. The system's maximum number of bypassed and/or force armed points is set by your security company. Verify what number this is.

TOO MANY FAULTED

Indicates that more than the number of allowable points are faulted. Bypassed points are counted as faulted. The system's maximum number of bypassed and/or force armed points is set by your security company. Verify what number this is.

NOT AUTHORIZED

The passcode entered does not have the authority to force arm.

5. Press **ENT** with **FORCE ARM** displayed to arm the system with the faulted points removed from service.

MASTER ARM ?

COMMAND 1

Turn the Entire System On With Delays

Description

Use this function to turn on the entire system, both perimeter and interior. When you turn the system on, the display shows how many seconds of exit delay time remain to exit the protected area. Leave before the exit delay time expires.

Leaving after exit delay expires causes entry delay to start. It may also cause an alarm on an interior device. Enter your personal passcode to disarm the system.

This function can be used by cleaning or service personnel, or others to turn on the system when they leave.

Using Master Arm:

- 1. The display shows disarmed idle text.
- 2. Press the **COMMAND** bar. The display shows **SYSTEM COMMAND**.
- 3. Press the 1 key.

Note: If you prefer, you may use the Command Menu in place of steps 2 and 3 to initiate this function. Press the MENU key to enter the Command Menu, then press NEXT repeatedly until you reach the MASTER ARM? prompt. Press ENT. MASTER ARM ALL? displays. Press ENT.

- 4. The display shows **ARMING** for two seconds, then displays **EXIT NOW #** (# = exit delay time remaining). After the exit delay time expires, the display changes to idle armed text.
- 5. To disarm the security system, enter your personal passcode and press **ENT**.

MASTER ARM INST?

COMMAND 1 1

Turn the Entire System On Without Delays

Description

Use this function to turn on the entire system, both perimeter and interior without delays. When entering COMMAND 11, remember that the second 1 must be pressed within 2 seconds after pressing the first 1.

Using Master Arm Inst:

- 1. The display shows idle disarmed text.
- 2. Press the **COMMAND** bar. The display shows **SYSTEM COMMAND**.
- 3. Press the 1 key. Now press the 1 key again.

Note: If you prefer, you may use the Command Menu in place of steps 2 and 3 to initiate this function. Press the **MENU** key to enter the Command Menu, then press **NEXT** repeatedly until you reach the **MASTER ARM INST?** prompt. Press **ENT**.

- 4. The display shows ALL SECURE.
- 5. To disarm the security system, enter your personal passcode and press **ENT**.

PERIMETR INST ?

COMMAND 2

Turn On the Perimeter With No Delays

Description

Use this function to turn on only the perimeter of the building, leaving the interior of the building disarmed. This function allows no exit or entry delay time through the perimeter, including the designated exit delay door.

This function is useful in residential systems, providing the security of an armed perimeter while allowing residents to move freely throughout the interior of the premises.

It is also useful in commercial systems when working before or after business hours to arm the perimeter. Remember, there are no entry or exit delays when **COMMAND 2** is used. The system must be disarmed (turned off) to enter or exit the premises.

Using Perimetr Inst:

- 1. Interior points are not armed with this command and may remain faulted while arming with COMMAND 2.
- Press the COMMAND bar. The display shows SYSTEM COMMAND.
- 3. Press the 2 key.

Note: If you prefer, you may use the Command Menu in place of steps 2 and 3 to initiate this function. Press the **MENU** key to enter the Command Menu, then press **NEXT** repeatedly until you reach the **PERIMETR INST?** prompt. Press **ENT**.

4. The display shows **PERIMETR INSTANT**. After arming the perimeter without delays, you cannot enter or exit the premises without disarming the system. Opening a perimeter door before disarming generates an alarm. If this happens, silence the alarm by turning the system off and

PERIMETR INST ? continued

call the security company to notify them that it is not an emergency situation.

5. To disarm the security system, enter your personal passcode and press **ENT**.

PERIMETR DELAY ?

COMMAND 3

Turn On the Perimeter With Delays

Description

In residential systems, this function allows you to arm only the perimeter and exit through a door programmed for exit delay. The interior of the building remains disarmed. People or pets are free to move throughout the interior of the premises.

This function is also useful in commercial systems when working before or after business hours to arm the perimeter. Other system users can enter through doors programmed for entry delay, which starts the entry delay sounder and countdown.

Using Perimetr Delay:

- Interior points are not armed with this command and may remain faulted while arming with COMMAND 3.
- 2. Press the **COMMAND** bar. The display shows **SYSTEM COMMAND**.
- 3. Press the 3 key.

Note: The Command Menu may be used in place of steps 2 and 3 to initiate this function. Press the **MENU** key to enter the Command Menu, then press **NEXT** repeatedly until the *PERIMETR DELAY*? prompt is reached. Press **ENT**.

- 4. The display shows **EXIT NOW #** (# = exit delay time remaining). After the exit delay expires, **PERIMETR DELAYED** is displayed.
- 5. To disarm the security system, enter your personal passcode and press **ENT**.

Silence the Trouble Sounder & Clear Trouble Display

COMMAND 4

Description

Use COMMAND 4 to silence the trouble sounder during system events. This command also clears system messages from the display. The *ALARM SILENCED* display may continue to scroll to remind you that cleared events can be seen with the View Memory function (see *View Memory ?* COMMAND 40).

Using COMMAND 4:

- 1. Press the **COMMAND** bar. The display shows **SYSTEM COMMAND**.
- 2. Press the **4** key. The Command Center sounder is silenced.

VIEW MEMORY ?

COMMAND 4 0

View Event Memory

Description

Your system stores events that occurred since the last time memory was cleared. Use COMMAND 40 to view Event Memory.

Event Memory allows you or a service technician to review events after they are cleared from the keypad's display. *ALARM SILENCED* may scroll to remind you that events are stored in Event Memory.

Each time you turn the system on, the Event Memory is erased and the **ALARM SILENCED** message is cleared.

Using View Memory:

1. Ensure the display shows idle disarmed text.

- 2. Press the **COMMAND** bar. The display shows **SYSTEM COMMAND**.
- 3. Press the **4** key, followed by the **0** key.

Note: If you prefer, you may use the Command Menu in place of steps 2 and 3 to initiate this function. Press the MENU key to enter the Command Menu, then press NEXT repeatedly until you reach the VIEW MEMORY? prompt. Press ENT.

- 4. The system displays event summary lines and point text in this order: fire alarm summary line, point text for each fire alarm event; alarm summary line, point text for each alarm event; fire trouble summary line, point text for each fire trouble event; trouble summary line, and point text for each trouble event. Press **NEXT** to scroll through the events. If there are no events to view, **NO EVENTS** displays.
- 5. Return to idle text at any time by pressing **ESC**.

WALK TEST ?

COMMAND 4 4

Walk Test

Description

Use this function to test command centers, detection devices, and sounders (both interior and exterior) to be certain they function properly. You can review untested points at the command center to help pinpoint any problems.

You cannot arm the system while in the walk test mode, and no alarm reports are sent to the security company unless a 24-hour point is activated (such as fire or panic).

Beginning the walk test activates the burglary bell and sounds the burglary bell at the command center for 2 seconds. The AC is disabled for 4 minutes in order to test the system's battery power. If the battery cannot maintain the system for the 4 minute period, the command center becomes unresponsive. If this

happens, contact your security company. At the end of the 4 minute period, AC is returned to the system and the panel restores. To test individual detection devices, simply activate sensors and open protected doors and windows one-at-a-time. As each detection device is faulted, the Command Center emits a brief tone and the display indicates for 60 seconds that the point has been tested. This verifies that each detection device is working properly.

Using Walk Test:

- 1. Ensure the display shows idle disarmed text.
- 2. Press the **COMMAND** bar. The display shows **SYSTEM COMMAND**.
- 3. Press the **4** key, followed by the **4** key.

Note: The Command Menu may be used in place of steps 2 and 3 to initiate this function. Press the MENU key to enter the Command Menu, then press NEXT repeatedly until the WALK TEST? prompt is reached. Press ENT.

WALK TEST ? continued

- 4. The burglary bell sounds for 2 seconds. When the display panel shows ## PTS TO TEST you can begin. Test each point by first opening and then closing the door or window. Check the display after testing each point. For interior points, walking past the device once is sufficient. If any point does not test correctly, contact the security company for service.
- 5. During the Walk Test you may want to see the points that remain untested. When point text is displayed, press ESC. The display shows ## PTS TO TEST. Press the ESC key. VIEW UNTESTED? is displayed. Press ENT. The display shows ## PTS UNTESTED. Press NEXT to see a list of the points that are untested. Move through this list by pressing the NEXT key. To resume the Walk Test, press ESC. # PTS UNTESTED is displayed. Press ESC. ## PTS TO TEST is displayed. Resume testing points. To end the Walk Test, press ESC twice.

6. When all points are tested, *O PTS TO TEST* is displayed. Press **ESC**. The display momentarily shows *ALL PTS TESTED* before returning to idle text.

RESET SENSORS ?

COMMAND 4 7

Reset Sensors

Description

Detection devices, such as smoke detectors and shock sensors, must be reset after being activated. This function momentarily removes power from these sensors to reset them. It also clears point information from the display, leaving the *ALARM SILENCED* message in the display as a reminder that the View Memory function can be used to view the cleared point information. Entering a valid passcode and then pressing the **ESC** key clears the *ALARM SILENCED* message and the event memory. Arming the system also clears the display and the event memory.

Using Reset Sensors:

- 1. Ensure that the display is at idle disarmed text.
- 2. Press the **COMMAND** bar. The display shows **SYSTEM COMMAND**.

3. Press the 4 key followed by the 7 key.

Note: If you prefer, you may use the Command Menu in place of steps 2 and 3 to initiate this function. Press the MENU key to enter the Command Menu, then press NEXT repeatedly until you reach the RESET SENSORS? prompt. Press ENT.

4. The display shows **SENSORS RESETING** for approximately 3 seconds and then goes blank before returning to idle disarmed text.

If you enter this function and the detector or sensor resets momentarily, but then returns to a faulted condition, the conditions causing the activation may still be present or the detector may be faulty. Check to be certain that there is no smoke, fire, or other danger present.

If you can't reset the detector or sensor contact your security company.

WATCH MODE ?

COMMAND 6

Watch Mode

Description

Watch mode can be used with the security system disarmed to monitor select points. Each time points are faulted (door or window is opened), the command center chimes once and displays the point text for 60 seconds. No alarms are generated by this mode except 24-hour alarms (fire, panic, etc.).

When the command center's keypad lighting is on, the command center does not chime. The keys light for 20 seconds whenever you strike a key.

Use this function in residential systems to monitor entries or exits in your home. In commercial systems it can serve as a door chime to alert you when a customer or delivery person enters your business. **Note:** Contact your security company to find out which points are watch points and if the system automatically turns the Watch Mode on whenever you disarm.

Entering Watch Mode:

- 1. Ensure the display is at disarmed idle text.
- 2. Press the **COMMAND** bar. The display shows **SYSTEM COMMAND**.
- 3. Press the 6 key.

Note: The Command Menu can be used in place of steps 2 and 3 to initiate this function. Press the MENU key to enter the Command Menu, then press NEXT repeatedly until the WATCH MODE? prompt is reached. Press ENT.

4. The display briefly shows **WATCH IS NOW ON** before returning to idle disarmed text.

Exiting Watch Mode:

- 1. Ensure the keypad is at disarmed idle text.
- 2. Press the **COMMAND** bar. The display shows **SYSTEM COMMAND**.
- 3. Press the 6 key.

Note: The Command Menu may be used in place of steps 2 and 3 to initiate this function. Press the MENU key to enter the Command Menu, then press NEXT repeatedly until the WATCH MODE? prompt is reached. Press ENT.

4. The display briefly shows **WATCH IS NOW OFF** before returning to idle disarmed text.

PERIMETR PART ?

COMMAND 8

Partially Turn On the Perimeter

Description

This function is used to turn on the perimeter of the building while selected portions of the perimeter remain turned off. Perimeter points that are not secure (faulted) when this function is entered are automatically bypassed and are not included in the system. This function does not turn on the interior of the building. Entry/exit delays are provided with this arming command.

Use this function in residential systems to turn on the front of your house while the interior and the rear perimeter doors are left turned off, giving you freedom of movement between the house and patio.

In commercial systems, when you need access to large overhead doors to receive deliveries, using this function allows you to keep the rest of the building perimeter armed.

Using Perimetr Part:

- Ensure that the display shows disarmed idle text. Before using this function, decide which points are to be left turned off. Fault the points (doors and windows) by leaving them open. The points must remain open until after the exit delay time expires.
- 2. Press the **COMMAND** bar. The display shows **SYSTEM COMMAND**.
- 3. Press the 8 key.

Note: The Command Menu may be used in place of steps 2 and 3 to initiate this function. Press the MENU key to enter the Command Menu, then press NEXT repeatedly until the PERIMETR PART? prompt is reached. Press ENT.

PERIMETR PART ? continued

- 4. The display shows *EXIT NOW #*. When exit delay time expires and the system turns on, the display shortens to *PERIMETR PARTIAL*.
- 5. When performing a COMMAND 8 and no points are faulted or if the points return to normal before the exit delay time expires, the system is turned on as in COMMAND 3.
- 6. To disarm, enter your personal passcode and press **ENT**.

Special Alerts

COMMAND 7 and COMMAND 9

Description

Commands 7 and 9 can be programmed to respond to several situations that may need immediate attention. These commands may also be used to send a silent alarm to the security company without sounding an alarm signal on the premises. Check with your security company for available options.

Using COMMAND 7:			Usiı	ng C	OMMAND 9:		
1.		he COMMAND bar. The display shows M COMMAND .	1.		the COMMAND bar. The display shows M COMMAND .		
2.	Press the 7 key. The COMMAND 7 special alert is programmed to:		Press the 9 key. The COMMAND 9 special aler is programmed to:				
		notify the alarm company ring a bell on the premises display at the command center			notify the alarm company ring a bell on the premises display at the command center		
		Desc	ription:				

Security System Limitations

Not even the most advanced security system can guarantee protection against burglary, fire, or environmental threats. All security systems are subject to possible compromise or failure-to-warn for a variety of reasons including, but not limited to, the following:

- If sirens or horns are placed outside the hearing range of people in remote areas of the building or in areas that are frequently closed off, they do not provide the intended protection.
- If intruders gain access through unprotected points of entry, the system does not detect their entrance.
- If intruders have the technical means of bypassing, jamming, or disconnecting all or part of the system, they will not be detected.
- If the AC power supply is OFF and the back-up battery is either missing or dead, sensors do not detect intrusion.
- Smoke detectors cannot detect smoke in chimneys, walls, or roofs, or smoke blocked by

- a closed door. They may not detect smoke or fire on a level of the building different from the one they are located on. Smoke detectors may not be able to warn in time about fires started by explosions, improper storage of flammables, overloaded electrical circuits, or other types of hazardous conditions.
- If phone lines are out of service, reports from the security system to the security company cannot be sent. Telephone lines are vulnerable to compromise by several means.

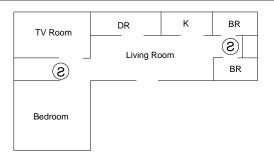
Inadequate maintenance and failure to test are the most common causes of alarm failure. Testing the system once a week is strongly recommended to ensure all system components are working properly.

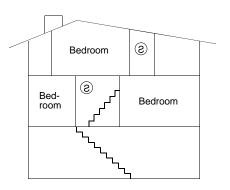
Although having a security system may make you eligible for reduced insurance premiums, the system is no substitute for insurance. Warning devices cannot compensate you for loss of life or property.

Fire Safety and Evacuation

Residential fire is a leading cause of accidental death. Most fire related deaths occur at night when occupants suffocate in their sleep from smoke and toxic gases, rather than from burns. To help reduce this risk, the following program should be implemented.

- Minimize fire hazards. Smoking in bed, cleaning with flammable liquids such as gasoline, leaving children home alone, and using unsafe holiday decorations are some of the common causes of household fire.
- 2. Install a fire alarm system. The primary purpose of this system is to protect lives by giving the earliest possible warning of danger.
- 3. A smoke detector (indicated in the figures by an inverted "s" in a circle) should be provided to detect smoke in each sleeping area in a home.
- 4. Practice an escape plan. Because there can be very little time between detection of a fire and the time it becomes deadly, it is important that every member of the family understand how to quickly evacuate according to the plan.



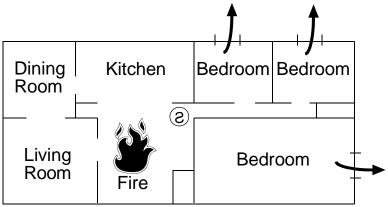


Fire Safety and Evacuation continued

Plan both primary and alternate escape routes. Since stairwells and hallways can be blocked during a fire, exiting through a bedroom window must be a part of the escape plan. If the sleeping area is above the ground floor, install a means of safe descent outside the building if one does not already exist.

All family members should plan to meet at a location away from the house (such as a neighbor's house) so everyone can be accounted for.

If it is determined that the alarm was accidentally sounded, the bell should be silenced, the detectors reset, and the security company notified immediately that there is no emergency situation.



Standard Displays

The command center uses standard and custom displays to show the status of the security system. Many standard displays are described here. The system may not use all of them. Descriptions of custom text follow.

SYSTEM COMMAND

Displays when you press the **COMMAND** bar. The system is waiting for you to enter a one or two digit number to complete the command.

DISARM NOW

When the system is turned on, entering through a delay door starts entry delay time. The command center emits a tweedle tone and displays *DISARM NOW*.

You must turn off the system before entry delay time expires to avoid creating an alarm event.

EXIT NOW

Arming the system starts exit delay time. The command center emits a repeating beep tone and displays *EXIT NOW*.

NO AUTHORITY

The system does not recognize the passcode entered.

NOT AUTHORIZED

The passcode entered does not have the authority to Force Arm.

PERIMETR DELAY

Indicates that the perimeter is armed (turned on) with entry/exit delay time. (See *Turning the System On With Delays.*)

PERIMETR INSTANT

Indicates that the perimeter is armed (turned on) without entry/exit delay time. (See *Turning the System On Without Delays.*)

FIRST DISARM

Indicates that the function requested can only be performed when the area is disarmed. Disarm the area to perform the function.

System Trouble Displays

If you see any of the system trouble displays shown below, contact your security company to determine whether repairs are needed.

CALL FOR SERVICE

Call your security company. The security system may have failed.

SERVC PANEL

Indicates a problem with the panel. The panel is not operating. Call your security company for service.

SERVC PARAM

Indicates a problem with the panel. The panel may not be operating properly. Call your security company for service.

SERVC AC FAIL

Indicates that AC power to the security system is interrupted. Check the plug-in transformer and circuit breaker. Entering COMMAND 4 silences the trouble buzz. The display clears when AC power returns.

SERVC BATT LOW

Indicates the security system's battery is low, or temporarily draining faster than the system can charge it. If this display remains or appears frequently, call your security company for service.

SERVC BATT MSING

Indicates the security system's battery is disconnected or shorted.

SERVC COMM FAIL

The security system makes repeated attempts to communicate with the security company. In the event the security system fails to communicate, the command center buzzes and displays **SERVC COMM FAIL**. Notify your security company of the communication trouble.

SERVC KEYPAD

Indicates that a keypad, other than the one displaying the message, is in a trouble condition. Notify your security company.

SERVC PH LINE #1 (or 2)

Indicates telephone line trouble. Call the phone company from another phone to report telephone trouble. This message may not appear in some systems.

SERVC PRINTER

Indicates that a local printer is in a trouble condition. Check to be sure the printer is powered on, the paper is correctly is inserted, and the printer is selected. Contact your security company if you have questions or the display doesn't clear.

SERVC PT BUS

Displays when a problem occurrs with one of the panel's circuits. Call your security company.

ALARM SILENCED

This message is added to the scrolling alarm display when alarm sounders are silenced. Enter a valid passcode and press **ESC**, or arm the system to clear this message.

FIRE BYPASS

This display indicates that fire points are bypassed.

24 HOUR BYPASS

This display indicates that 24-hour points are bypassed.

Security System Glossary

- **Area** A group of detection devices connected to the security system.
- **Arm** To turn the controlled points (burglar detection devices) on. When an area is armed and a controlled point trips, an alarm occurs or entry delay begins. When an area is disarmed, faulting controlled points does not generate alarms.
- **Authority Level** The security company or security representative assigns an authority level to your passcode. The authority level determines what command center functions you can execute.
- **Bypass** Selectively remove points from the security system. A point may be bypassed in order to arm the perimeter with a window open.

- Central Station A facility where trained personnel monitor security systems 24 hours a day. Security systems can be programmed to contact the central station during alarm conditions, enabling central station personnel to dispatch the proper authorities.
- Closing Report A report the system can be programmed to send to the central station indicating that an area is armed. Opening and closing reports are commonly used by commercial accounts.
- **Command Menu** A list of functions programmed by the security company. They can perform most command center functions with only two or three keystrokes on the keypad.

- Entry Delay A programmed delay of system alarm response allowing an individual to enter an armed area through the correct point and disarm the area. If not disarmed before the delay time expires, the system begins an alarm response which may include reports to the central station.
- Exit Delay A programmed delay of system alarm response allowing exit after arming an area. Failure to exit before the delay time expires, causes entry delay to begin. The system must then be disarmed. If not disarmed before the delay time expires, the system begins an alarm response which may include reports to the central station.
- **Faulted Point** A point that is not normal (a door or window is open).
- **Force Arm** To turn on (arm) the security system even though one or more points are faulted. Force arming bypasses the faulted points.

- Idle Text The security system displays idle text at keypads when it is not performing a user requested function. Idle text shows the arming status of the system.
- **Master Arm** To turn on (arm) both interior points and perimeter points.
- **Menu** A list of functions executed from a command center.
- Opening Report A report the system can be programmed to send to the central station indicating that an area is disarmed. Opening and closing reports are commonly used by commercial accounts.
- **Perimeter Arm** An arming command that arms only the perimeter points.

Point - A detection device, or group of devices connected to the security system. Points display individually at the command centerwith custom text. The text can describe a single door, motion sensor, smoke detector, or an area such as UPSTAIRS or GARAGE.

Relay - The system may have relays programmed to provide control of devices such as premises lighting or entry gates. The security company programs relays for automatic control and/or control from the command center.

Trouble - A service condition that needs to be corrected, such as a broken wire.

Maintenance and Service

This security system requires very little maintenance, however, test the system weekly to ensure it is working properly. A test schedule and maintenance program can be arranged. If a change in operation is noticed during normal use or testing, call for service as soon as possible. Do not attempt to repair the control panel, command centers, or detectors yourself.

How to Clean the Command Center

If the keypad gets dirty, apply a household glass cleaner to a clean cloth or paper towel and wipe the surface. Do not spray any liquid directly onto the command center. It may leak inside the case and damage electrical circuits.

YOUR	ALARM (COMPAN	IY IS	
CALL BEFORE	TEST			