
Communications Failure between Solution Control Panels and RF3212E

December 21, 2004

Affects:

- RF3212E
- Solution Control Panels

1.0 Issue

Sensitivity to extreme humidity by the RF3212E Receiver might cause communications failure between Solution control panels and the receiver. The control panel sends a System Fault, RF Type 3 report. You can view this report in the following ways:

- Press [1] at the keypad to show system faults. The number 3 appears. This indicates either an RF Jamming, RF Tamper, or RF Comms Fail condition.
- At the central monitoring station a Report Code of 355 point 003 indicates an RF Comms Fail condition.

Confirm that the system fault is not caused by actual tampering or jamming. If all probable causes are ruled out proceed to *Section 2.0 Resolution*.

2.0 Resolution

Send any affected units to your regional rework center for replacement. Contact your local sales and service office for details.

The humidity problem is being corrected, and these receivers will be in production in January 2005.



Recyclable