

Technical Bulletin

CONETTIX B6800 Central Station Software Receiver installation settings for failover systems

Issue severity	Products affected
<input type="checkbox"/> High. Act immediately	▶ B6800-SR v1.1
<input type="checkbox"/> Medium. Bosch Security Systems strongly recommends you take the action described below.	
<input checked="" type="checkbox"/> Low. Advisory	

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Issue

During your initial B6800-SR installation if you selected to install a standalone system and later want to set up a failover system and you did not select **Enable this B6800 to become part of a Failover System** and **1st B6800 Server**, you will need to perform a complete, new installation and select those options.

With a standalone system installation, the B6800-SR installation assets file export is not created or stored, which is required for a failover system.

If you do not specify the failover system settings in the installation wizard initially, there will not be an option to install a 2nd system that can connect to the 1st system for synchronization.

Resolution

During the installation, make sure that you select these options on the Installation Type screen in the installation wizard:

1. **Enable this B6800-SR to become part of a Failover System** which shows more options.
2. **1st B6800-SR Server** which selects the Windows Program Data folder as the destination path for the B6800-SR installation assets file export.

It is recommended to ALWAYS select the 1st Server regardless of wanting to setup a Failover System so that a Failover Setup can be added at any time in the future to a running system.

For technical issues, contact the Bosch Technical Support Team at 800-289-0096.

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