B308 Outputs Do Not Activate During Alarm Bell Test

September 9, 2014

Issue Severity:

☐   High: Act immediately

☐   Medium: Bosch Security Systems strongly recommends you take the action(s) described below.

☒   Low: Advisory

Products Affected:

- B5512 v2.00.xxx
- B4512 v2.00.xxx
- B308 Octo-output Module

1.0   Issue

B5512/B4512 control panels with firmware version v2.00.xxx do not activate B308 outputs during the tests shown below. **Important!** The B308 **does** activate during an alarm or through other methods of output control (SKEDs, Menu, etc.).

The B308 **does not** activate outputs during these tests:
- Bell Test (during arming and closing ring back)
- Intrusion Walk Test (beginning of test)
- Fire Walk Test (beginning of test and as each point is tripped)

The B308 resumes normal operation after these tests.

2.0   Resolution

To resolve this issue, do **one** of the following:

- For Alarm Bells, use on-board Output A, B, or C.

-or-

- Update the control panel to firmware v2.01.xxx or higher. Perform the procedure below to access firmware updates from the website.

  Downloading firmware updates:
  1. Go to the Bosch website (us.boschsecurity.com).
  2. In the Search text box on the right side of the page, enter the CTN (product name) for the product for which you wish to download the firmware.
  3. Press [ENTER].
  4. In the Search Results area, click the desired product's Product Page button. The product page opens with the Details tab selected.
  5. Click on the Software Downloads tab, and then click the desired language listed to the right of the desired firmware.

  Call Bosch Security Systems, Inc., Technical Support (1-800-289-0096) if you need additional assistance.

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arm_Bell   Control Panels
Technical Bulletin   Page 2 of 2